

Transportation Resources

Dallas County

Agency: DART Paratransit Services

When: Monday – Friday

Phone Number: 214-515-7272

Eligibility: Application (21-day processing) and disability certification by physician. \$3 each way. Must give at least one day's notice.

Agency: AIDS Interfaith Network

When: Monday – Friday, 8 a.m. – 5 p.m.

Phone Number: 214-943-4444

Eligibility: HIV+ clients: bus passes, van/taxi. Must give three business days' notice. No cost.

Agency: Parkland Senior Outreach Services

When: Monday – Friday

Phone Number: 214-590-0646

Eligibility: Age 65+. ZIP codes 75215, 75216, 75217, and 75241. No cost.

Richardson

Agency: City of Richardson Van Service

When: Monday – Thursday, 8:30 a.m. – 3:30 p.m.

Phone Number: 972-744-7805

Eligibility: Age 50+. \$0.25 each way, transport within Richardson and to DART stations. Due to COVID-19, the van service is available for essential ride needs only and to limited destinations.

City of Grand Prairie

Agency: Grand Connection Transit

When: Monday – Friday, 8 a.m. – 5 p.m.

Phone Number: 972-237-8546

Eligibility: Age 60+ or have a disability. Medical and dental appointments at Parkland: no charge. \$1 for guests and attendants ride for free. Must give at least two business days' notice.

Mesquite

Agency: Mesquite COMPASS

When: Monday – Friday, 5 a.m. – 7 p.m.

Phone Number: 877-631-5278

Eligibility: General public (connects Mesquite residents to DART stations). \$1 to ride; no fare for qualified seniors ages 60+, veterans, and disabled passengers.

Addison, Carrollton, Coppell, and Farmers Branch

Agency: Metrocrest Services

When: Monday – Friday, 8:30 a.m. – 3 p.m.

Phone Number: 972-446-2100

Eligibility: Age 65+. Between \$3 and \$10 each way, but can be reduced if there is financial need.

Rockwall and Kaufman Counties

Agency: STAR Transit (includes Balch Springs and Mesquite)

When: Monday – Friday, 6 a.m. – 6 p.m.

Phone Number: 877-631-5278

Eligibility: Age 60+. \$3 each way for ages over 60, \$5 each way for ages under 60, \$15 each way for out-of-county areas. Must give between one and 14 business days' advance notice.

Tarrant and Dallas Counties

Agency: Trinity Railway Express

When: Monday – Saturday, 5 a.m. – 11 p.m.

Phone Number: 214-979-1111

Eligibility: General public. Call for trip-planning and cost. UT Southwestern stop is at Medical/Market Center.

Texas – Medicaid

Agency: ModivCare

When: Monday – Friday, 8 a.m. – 5 p.m.

Phone Number: 877-564-9832

Eligibility: Provides free transportation to a doctor, dentist, and other covered services, such as to a pharmacy. Must give two business days' notice.

Texas – Certain Managed Medicare Plans

Agency: Molina Medicare

Hours: Monday – Friday

Phone Number: 1-866-856-8699

Eligibility: Complete Care HMO – 60 one-way trips per year.

Agency: WellCare (TexasPlus Value)

Hours: Monday – Friday

Phone Number: 1-866-531-0616

Eligibility: WellCare Insurance – 30 one-way trips per year.

Agency: Humana Medicare (TRS)

Hours: Monday – Friday

Phone Number: 1-866-588-5122

Eligibility: Humana Medicare – 24 one-way trips per year.

Agency: Aetna Medicare (HMO Prime and HMO Dual Complete)

Hours: Monday – Friday

Phone Number: 1-855-814-1699

Eligibility: HMO Prime – 24 one-way trips per year; HMO Dual Complete – 60 one-way trips per year.

National

Agencies: Patient Access Network (PAN) Foundation Treatment Transport Program

When: Monday – Friday, 9 a.m. – 7 p.m.

Phone Numbers: 1-833-662-3030 or RoundTrip Healthcare Transport App

Eligibility: Medicare patients being treated for any of PAN's 60 covered diseases. Patients will receive up to \$10 off the cost of each trip and up to 10 individual trips.

Note: *UT Southwestern's Department of Radiation Oncology does NOT provide any transportation services.*

