Setting Up a Mac

Friends and family may use Blue Jeans, a free app available in the App Store and is also available as a browser extension for Safari, on a Mac to video chat with a patient in William P. Clements Jr. University Hospital.

To install the app, open the App Store on your Mac and search for Blue Jeans. Follow the steps to install it.

To install the browser extension for Safari, go to www.bluejeans.com/downloads. Select the Safari Extension and click the Download Now button.

For the app, you will need Mac OS 10.4 or above; for the browser extension, you will need Safari 6 or above.

After the patient has included you in his or her contact list, an email with a link will be sent to you. You may join a video chat with the patient after clicking the link.