

General Patient Navigation

PLEASE NOTE: *This is not a comprehensive list. It will continued to be updated over time.*

Academy of Oncology Nurse & Patient Navigators (AONN+) Navigation Tools

<https://www.aonnonline.org/education/navigation-tools>

2020 Patient Guide to Cancer Support Services

<https://conquer-magazine.com/pssguide2020>

“CONQUER: the patient voice, the official patient magazine of AONN+, shares a list of organizations that may help patients receive the best treatment and relieve financial worries with its Fourth Annual Patient Guide to Cancer Support Services.”

Team-Based Oncology Care: The Pivotal Role of Oncology Navigation; Editor: Lillie Shockney; © 2018

<https://www.springer.com/us/book/9783319690377>

“Provides expertise of members of the Leadership Council of the Academy of Oncology Nurse & Patient Navigators; describes comprehensively how to develop and implement an oncology navigation program; includes all facets of navigation, from community outreach to long-term survivorship/ end-of-life navigation.”

American Cancer Society (ACS)

<http://www.cancer.org/treatment/support-programs-and-services/resource-search.html>

Numerous resources: ACS Patient Navigator Program; Adult Day Care Referrals; Advocacy; AIDS Services Assistance (basic needs, etc.); Bereavement and Grief Services; Blood Banks and Services; Bone Marrow Services; Breast Prostheses and Accessories; Camps; Cancer Resource Center; Cancer Screening; Child Care Referrals; Colorectal Cancer Control Program (CRCCP)—Education; Colorectal Cancer Control Program (CRCCP)—Screening and Education; Counseling Services; Crisis Hotline; Dental Services; Disaster Relief; Environmental Health; Fertility Services; Financial Counseling; Health Education; Home Health Service Referrals; Homemaker or Chore Services—Free or Reduced Cost; Hospice Referrals or Palliative Care Referrals; Housing (emergency, low income, patient); Information and Referral Services; Insurance Counseling; Mammogram—Free/ Reduced Cost; Medical Equipment and Supplies—Free or Reduced Cost; National Breast and Cervical Cancer Early Detection Program (NBCCEDP); National Resource; Nutrition Counseling; Pain Management; Personal Items; Physician Referral; Reach to Recovery; Respite Care; Retreats; Road to Recovery; Smoking and Tobacco (prevention, education, advocacy; free or reduced cost medications; programs and services); Speakers Bureau; Support (disease-specific and situation specific); Transportation; Vision Services; Visitation and Companion Services; Wellness Program; Wigs—Free or Reduced Cost; Wish Fulfillment.

General Patient Navigation

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Association of Community Cancer Centers (ACCC)

<https://www.accc-cancer.org/>

“The leading education and advocacy organization for the cancer care community.... The Association of Cancer Centers (ACCC) empowers every member of the multidisciplinary team to provide exceptional patient care.”

Numerous resources: Cancer types, immunotherapy, financial advocacy, management and operations, oncology pharmacy, patient-centered care, precision medicine, etc.

Patient-centered care: Comprehensive cancer care survey, distress screening, geriatric oncology, health literacy, AYA resources, nutrition, patient navigation, survivorship care.

Financial Advocacy: <https://www.accc-cancer.org/home/learn/financial-advocacy/toolkit>

Financial Advocacy Boot Camp: <https://www.accc-cancer.org/home/learn/financial-advocacy/boot-camp>

Health Literacy: <https://www.accc-cancer.org/projects/health-literacy/overview>

What Does a Patient Navigator Do?: <https://www.accc-cancer.org/docs/documents/oncology-issues/articles/jf16/jf16-what-does-a-patient-navigator-do.pdf>

Association of Oncology Social Work (AOSW)

<https://www.aosw.org/>

<https://www.aosw.org/patients-caregivers/resources/>

Extensive list of resources for patients and families. Information provided to AOSW by CancerCare and their “Helping Hand” resource book. Resources provided for: Bone and marrow transplantation; general cancer information; caregiver resources; children’s resources; definitions of cancer-related terms; entitlements organizations; financial resources; hospice resources; insurance; legal assistance; Medicare information; pain management resources; prescription assistance; other co-pay assistance programs; support groups/ counseling; survivorship; transportation and lodging.

Aunt Bertha, Inc.: Connecting People and Programs

www.auntbertha.com

“Search for free or reduced cost services such as medical care, food, job training, more: Food; Housing; Goods; Transit; Health; Money; Care; Education; Work; Legal”

General Patient Navigation

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Cancer.com

www.cancer.com

Provides patients and caregivers with up-to-date cancer resources and information. Goal is to help them feel educated, motivated, and inspired throughout their journey. Collaboration between Janssen Oncology and the American Cancer Society, CancerCare, and Cancer Support Community.

- My Care Activator™:
- Advocacy Connector
- Survivorship Guide
- Support Tools

Cancer and Careers

www.cancerandcareers.org

Cancer and Careers' website addresses many issues related to dealing with cancer treatment in the workplace. Their website includes strategies in talking with your employer about your diagnosis, navigating time off and insurance, traveling, and advice about how to "keep up appearances" during cancer treatment.

Cancer Support Community: Cancer Support Resources

<https://www.cancersupportcommunity.org/find-support>

"Cancer specific websites, clinical trials, financial assistance, health insurance resources, local transportation resources, prescription assistance, social security disability resources."

Colon Cancer Alliance

<http://www.ccalliance.org>

This is a website dedicated to individuals with colon cancer or individuals with family or friends with colon cancer. It contains information about living with a colon cancer diagnosis, current clinical trials for colon cancer, treatments for colon cancer, personal stories of survivors, and additional support information. They also have a section for young individuals diagnosed with colon cancer.

Facing Our Risk of Cancer Empowered (FORCE)

<https://www.facingourrisk.org/index.php>

"Our mission is to improve the lives of individuals and families affected by hereditary breast, ovarian, and related cancers."

General Patient Navigation

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FitSteps for Life®

<https://cancerfoundationforlife.org/fitsteps-for-life/>

"Fit Steps for Life® (Fitsteps) is the pioneer and leader in cancer exercise treatment; prescribing individualized and structured exercise treatment specifically for cancer patients. It is the only known community-based program that is provided free for the lifetime of the patient."

Genetic Alliance

<http://www.geneticalliance.org/publications/inheritance>

The Genetic Alliance Website offers pamphlets in English and in Spanish about Lynch syndrome and how to talk to your family members about Lynch syndrome.

Harold P. Freeman Patient Navigation Institute

<http://www.hpfreemanpni.org/about-us/>

"The Harold P. Freeman Patient Navigation Institute (HPFPNI) supports patient navigation training to individuals associated with organizations."

Resources:

<http://www.hpfreemanpni.org/resources/index.php?PHPSESSID=3b4f7a69d918acc4accf242dd64ad937#3>

Resource list includes listings for: Communication; legal; financial navigation; outreach navigation; diagnostic navigation; treatment navigation; survivorship, rehabilitation and supportive care navigation.

Look Good Feel Better®

<https://lookgoodfeelbetter.org/>

"Look Good Feel Better is dedicated to improving the quality of life and self-esteem of people undergoing cancer treatment. The program offers complimentary group and virtual sessions that teach beauty techniques to help people with cancer to face their diagnosis with greater confidence."

Livestrong at the YMCA

<https://ymcafw.org/programs/livestrong-at-the-ymca>

"The Y and LIVESTRONG® have joined together to create LIVESTRONG at the YMCA, a research-based physical activity and well-being program for cancer survivors and those currently undergoing treatment... This free, 12-week program meets twice a week for 90 minutes, using traditional exercise methods to ease you back into fitness and help you maintain a healthy spirit, mind and body. Patients also learn about wellness, stress reduction and how to continue healthy habits after the program has ended."

General Patient Navigation

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Lynch Syndrome International

<https://lynchcancers.com>

LSI provides support for individuals with Lynch syndrome, creates public awareness, educates health care professionals, and supports research endeavors. The website includes information and links to a variety of resources and ways to get involved.

Mommies in Need

www.mommiesinneed.org

“Main purpose is to support parents experiencing a health crisis by providing childcare, community, and compassion. No parent should have to choose between taking care of their own health and having safe and loving care for their children.”

National Cancer Institute Support Services Search Tool

<https://supportorgs.cancer.gov/home.aspx?js=1>

Allows one to search by areas of Financial Help (general living expenses, health insurance [include co-payments]; international; lodging and travel; medical supplies, wigs, prostheses; medication [including co-payments]; scholarships and camps; screening; treatment) or Other Services (scholarships and grants; advocacy; lodging and travel; counseling; educational programs; health professional referrals; legal issues; peer/ buddy programs; support groups).

General Patient Navigation

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National Cancer Survivorship Resource Center Toolkit: Implementing Clinical Practice Guidelines for Cancer Survivorship Care (The George Washington University GW Cancer Institute, Center for Disease Control and Prevention, American Cancer Society)

<https://smhs.gwu.edu/gwci/sites/gwci/files/NCSRC%20Toolkit%20FINAL.pdf?src=GWCIwebsite>

“This toolkit provides resources to help with implementing the American Cancer Society cancer survivorship care guidelines for colorectal, head and neck and prostate cancers and the American Cancer Society/ American Society of Clinical Oncology cancer survivorship care guideline for breast cancer. In addition to the guidelines, information is included on training opportunities for primary care providers and patient materials to help activate cancer survivors to be full participants in their survivorship care.”

National Cancer Survivorship Resource Center Toolkit: Implementing Clinical Practice Guidelines for Cancer Survivorship Care: Provider Tools

<https://smhs.gwu.edu/gwci/sites/gwci/files/NCSRC%20Providers%20Toolkit%20FINAL.pdf?src=GWCIwebsite>

“These tools are designed just for you. Download the provider section of the National Cancer Survivorship Resource Center Toolkit to enhance practice and help to ensure cancer survivors receive evidence-based follow-up care.”

National Cancer Survivorship Resource Center Toolkit: Implementing Clinical Practice Guidelines for Cancer Survivorship Care: Patient Tools

<https://smhs.gwu.edu/gwci/sites/gwci/files/NCSRC%20Toolkit%20Patients%20FINAL.pdf?src=GWCIwebsite>

“These handy checklists and resources can help you talk to your doctor, coordinate your care and learn about the care you need. They can also help you support a friend or loved one’s follow-up care after a cancer diagnosis.”

General Patient Navigation

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National Cancer Legal Services Network

<http://www.nclsn.org/members-directory/?mode=list>

“There are more than 40 organizations around the country providing people affected by cancer with free legal services.” NCSLN.ORG also provides resource links to help with diagnosis and some of the legal problems patients may confront as a result of their diagnosis.

Legal Services Directory: <http://www.nclsn.org/members-directory/>

Employment Resources: <http://www.nclsn.org/resources/employment-resources/>

Cancer Legal Resource Program (CLRC) (A DRLC program):

<https://thedrlc.org/cancer/publications-webinars/>

Oncology Nursing Society (ONS)

Get Up, Get Moving:

<https://www.ons.org/make-a-difference/quality-improvement/get-up-get-moving>

“National quality campaign developed by ONS member experts to encourage oncology nurses to implement an evidence-based change in practice and recommend physical activity to patients with cancer during cancer treatment.”

Oncology Nurse Navigator (ONN) Toolkit

Toolkit in Entirety: https://www.ons.org/sites/default/files/2018-06/ONS_ONN_Toolkit_Financial_Issues_050417.pdf

Job Responsibilities: https://www.ons.org/sites/default/files/2018-06/ONS_ONN_Toolkit_Job_Responsibilities_050417.pdf

Competencies: <https://www.ons.org/sites/default/files/2018-06/2017ONNcompetencies.pdf>

“The ONS Oncology Nurse Navigator (ONN) Toolkit is a resource for newly assigned ONNs and current ONNs looking for tools and resources to help improve patient care coordination.... The toolkit includes: Helping Patients Navigate Financial Issues; ONN Job Responsibilities and Requirements; and the 2017 ONN Competencies.”

ONS continues on next page.

General Patient Navigation

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Oncology Nursing Society (continued)

ONS Oral Adherence Toolkit

https://www.ons.org/sites/default/files/2017-06/ONS_Toolkit_ONLINE.pdf

"The Oral Adherence Toolkit provides strategies and resources that nurses can use to facilitate adherence among patients with cancer related to: Safety concerns—drug-drug and food-drug interactions, adverse effects; Pharmacy and reimbursement/ financial resources; Monitoring of adherence; Motivational interviewing and counseling; Change theory and helping patients to change nonadherence into adherence. Throughout this toolkit you will find links to multiple tools that will provide additional information and resources that can help facilitate care of patients receiving oral therapies. These tools may be printed and copied for your use."

ONS Oral Chemotherapy Education Sheets:

<http://oralchemoedsheets.com/index.php>

Partners: National Community Oncology Dispensing Association, Inc. (NCODA); Oncology Nursing Society (ONS); Hematology/ Oncology Pharmacy Association (HOPA); Association of Community Cancer Centers (ACCC).

"Resource to provide information about oral chemotherapy drugs and their side effects for both patients and their caregivers."

ONS Oral Chemotherapy Guide:

<https://www.onsoralchemoguide.com/>

Patient-friendly video resource which covers: About Oral Cancer Drugs; Following Your Treatment Plan; Managing Side Effects; Safety; Disposal; Glossary.

Oncology Nurse Navigation: Delivering Patient-Centered Care Across the Continuum; Second Edition. Edited by: Deborah Christensen and Cynthia Cantril. © 2020.

<https://www.ons.org/books/oncology-nurse-navigation-delivering-patient-centered-care-across-continuum-second-edition>

"This second edition of Oncology Nurse Navigation: Delivering Patient-Centered Care Across the Continuum provides novice and experienced nurse navigators with an overview of the role of nurse navigator in cancer care and outlines the development of a navigation program, the skills and training needed to work as a nurse navigator, methods to evaluate outcomes, and issues related to assisting patients with specific types of cancer."

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Oncology Practice Management Fifth Annual Oncology Guide to Patient Support Services

<http://oncpracticemanagement.com/pssguide2019/index>

"Index sorted by Drug, Drug Company, and Foundations and Nonprofit/ Government Organizations."

Pfizer Oncology: Navigating the Cancer Continuum in the Context of Value-Based Care. © 2018

http://s3.amazonaws.com/pfizerpro.com/assets/patientnavigation.com/Patient_Navigation_in_Cancer_Care_2.0_%C2%ADWebsite_12.04.18.pdf

"The Patient Navigation in Cancer Care Toolkit examines the history and evolution of navigation, the core competencies, current models of navigation, and the role of the navigator along the care continuum. The toolkit also explores the importance of administrative engagement and standardized metrics for the development of a successful navigation program. Valuable resources are provided in this toolkit for professional and program development."

Pfizer Oncology: Metastatic Breast Cancer Pathways: A Resource Guide for the Navigator. © 2018

https://www.pfizerpro.com/sites/default/files/metastatic_breast_cancer_manuscript_toc_link_04_03_19.pdf

Toolkit includes overview of metastatic breast cancer (MBC), facts about prognosis/ treatment pathways/ side effects, model of navigation for MBC, goals of treatment/ care, communication with the multidisciplinary team, responsibilities of the patient, methods for overcoming barriers to care, clinical trials, distress specific to patients with MBC, continuum of care and end-of-life issues, resources for you/ your patients and their family/ caregivers.

Sephora Brave Beauty Classes

www.sephorastands.com

"Brave Beauty in the Face of Cancer Classes for Confidence helps clients discover techniques and products that help address the visible effects of cancer treatments. Free, 90-minute session—receive skincare tips tailored to the individual needs and step-by-step instructions for creating a radiant complexion, natural looking brows and defined eyes. Hands-on class takes place inside a Sephora store, before or after regular business hours. Small group setting: Can accommodate up to 12 people. Attendees receive a cosmetic bag filled with full and sample size products to take home."

General Patient Navigation

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Sharsheret®

www.sharsheret.org

“A national non-profit organization improving the lives of Jewish women and families living with or at increased genetic risk for breast or ovarian cancer through personalized support and saving lives through educational outreach. While expertise is in young women and Jewish families as it relates to breast cancer and ovarian cancer, Sharsheret programs serve all men and women.”